

DYNAMIC INSTRUMENTS

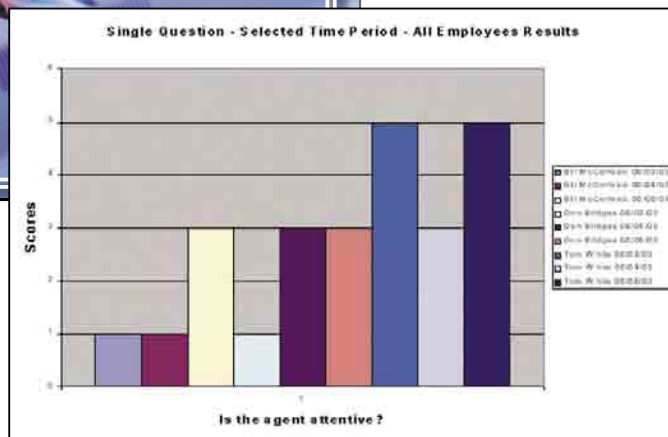
DI InSight™

Clear & Concise Performance Feedback

DI InSight™ simplifies and automates the cumbersome process of assessing operator performance and providing constructive feedback. You define the evaluation criteria and DI InSight™ instantly and professionally tabulates the results in textual and graphical reports. Store audio



transactions with assessment results to enhance and improve coaching and feedback sessions with your employees.



DI InSight™ is intuitive — therefore easy-to-use, does not require database skills yet provides you with functionality normally only found in high-end, database driven products. Start enjoying the benefits of this straightforward yet powerful tool. Call today for more details.

DI InSight™ ... professional and efficient feedback

Record

Retrieve

Evaluate

Coach

Clarity

Fair, impartial and consistent feedback

Convenience

Perform evaluations at your work center

Efficient

Automatic scoring with pre-defined reports

Control

Select which program modules are loaded and where

Security

Specify where results are stored

Economical

No expensive servers or database programs required

Optimization

Enhance center performance with timely and specific feedback

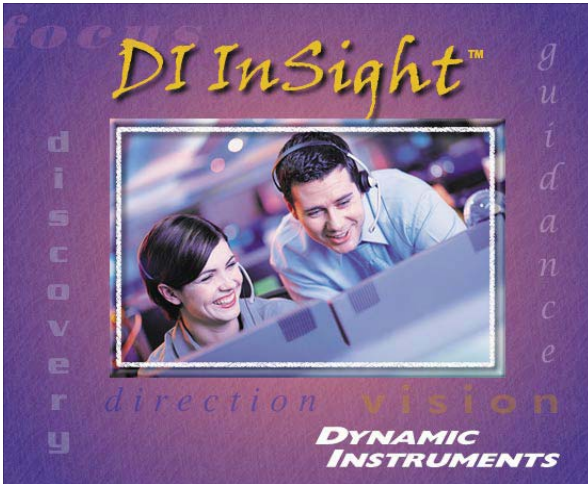
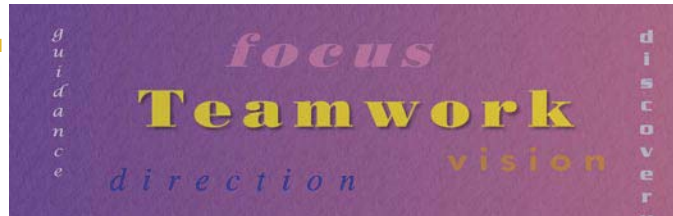
Relief

Ease the load, let DI InSight™ automate your work



DI InSight™

Clear & Concise Performance Feedback



Three straightforward, easy-to-use modules unleash the power of *DI InSight*

Template Creator – This wizard-driven tool steps you through the definition of your evaluation criteria creating an electronic template and automated scoring system.

Evaluation Module – Use the template that you created to assess performance and attach an audio transaction .wav file. This module automatically scores and stores the results for later review.

Reports Module – Summarize performance using numerous pre-formatted text and graphical reports. Compare results and trend performance over selected time periods, participants and evaluation criteria. Export text and numerical data to other programs for customized reports and long-term data archiving.

Workstation Specifications *

Computer/Processor	Pentium® 233 MHz or higher	If Courier for Reliant is loaded on the same workstation additional workstation requirements include:
Operating System	Microsoft Windows® 98 or newer	
Software Programs	Excel® 2000 or newer	MultiMedia PC
Hard Disc Space	20 MB	SoundBlaster PCI 128 Direct X Compatible, Shielded Computer Speakers
RAM Memory	256 MB Minimum	Network
Hard Drive	20 MB**	Ethernet - 10 Mb/sec or better
CD Drive	CD Rom	* Specifications subject to change without notice
Display	SVGA - Configured for 800x600 resolution or better - 16 bit color "thousands of colors" or better	** Additional hard drive space will be required for extensive assessment file storage
Peripherals	Keyboard and pointing device	Windows® is a registered trademark of Microsoft®, Pentium® is a registered trademark of Intel®

