

DYNAMIC INSTRUMENTS

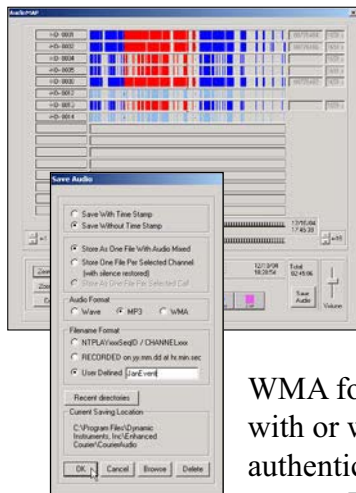
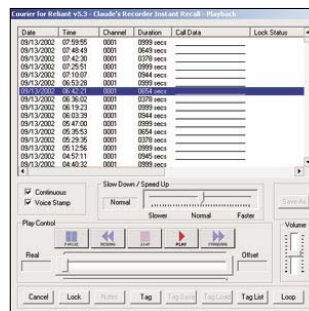
COURIER™

for Reliant

Remote PC Retrieval & Playback Software

Enhanced **COURIER™** for Reliant — the most powerful remote monitoring, event reconstruction and audio distribution tool available!

Live monitoring from the convenience of a remote work-station is a breeze. Users can quickly monitor multiple channels, retrieve, review, duplicate and distribute recorded transmissions.



Scenario reconstruction and distribution has never been easier. One event, recorded over multiple channels, saved together as one record - It's that simple! Users can easily highlight multiple channels, select multiple records and save it to one file in WAV, MP3 or

WMA format. The files can be saved with or without silent periods and users can authenticate copies with a date and time stamp. There's even more.

Evaluation and assessment is quick and easy using the built-in reporting features. Courier's colorful graphics and reports provide a comprehensive image of call volume and recording activity.



COURIER™ for Reliant,
bringing audio to your desktop!

Advanced Features

- Multi-Channel Live Monitoring
- Multi-Recorder Access
- Playback Calls via
 - Archive Media
 - Hard Drive
 - Network Attached Storage (NAS)
 - Audio Cassette
 - Email via WAV/WMA/MP3
 - Local DVD Drive
- Simultaneous Playback of up to 64 Channels
- 10X speed up/slow down
- Loop Playback
- Continuous Mode
- Voice Stamp

Reports

- System Activity
- Call Volume by Channel
- Call Traffic per Hour
- Color Graphics
- Export data

Remote User Setup

- Name/Password
- Feature Access
- Channel Access
- Media Access
- File Lock/Unlock

Investigator Suite

- CallTRAP™ — Lock 5,000 Calls to the Hard Drive
- CallLINK™ — Group an Incident
- CallNOTES™ — Document Events
- ChannelGUARD™ — Channel Activity Monitor

Search for Calls

- Date/Time
- Channel Name or Number
- DTMF, Caller ID, ANI, MF
- Agent Name & Notes

Record Locate Retrieve Duplicate Distribute

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Workstation Specifications*

| | |
|------------------------------|---|
| Operating System | Microsoft Windows® 2000 Professional or XP Professional |
| PC Type | Multi-Media Classification |
| CPU | Pentium® 400 MHz or higher |
| Hard Disc Space | 20 MB |
| RAM Memory | 256 MB |
| Monitor | SVGA - Configured for 800x600 resolution or better - 16 bit color "thousands of colors" or better |
| Sound Card | SoundBlaster™ Compatible |
| Speakers | Shielded Computer Speakers |
| CD Drive | CD Rom |
| Network Card | Ethernet - 10 MB/sec or better |
| Network Configuration | Peer to Peer - TCP/IP |
| Recorder Requirements | Compatible with all DI Reliant™ Recorders |

* Specifications subject to change without notice

** Requires DVD Drive — Contact Dynamic Instruments for details.

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COURIER™ for Reliant Product Comparison Sheet

| Courier Features | Courier | Enhanced Courier |
|--|----------------|------------------|
| Skins | | |
| • Traditional (original) | Yes | Yes |
| • Contemporary (new) | Yes | Yes |
| Set Up Functions | | |
| • System Setup | Yes | Yes |
| • User Setup | Yes | Yes |
| Media Library | | |
| | Yes | Yes |
| Variable Speed Playback | | |
| | +/-10x | +/-10x |
| Reports | | |
| • Activity | Yes | Yes |
| • File | Yes | Yes |
| • System | Yes | Yes |
| • Custom | Yes | Yes |
| • Graphics | Color | Color |
| • Export | Yes | Yes |
| 723.1 Advanced Replay Support | | |
| | Yes | Yes |
| Supported Windows OS | | |
| | 2000/XP | 2000/XP |
| Playback Screen & Save | | |
| • Time Stamp | Yes | Yes |
| • Save multiple audio w/without time stamp as individual files | No | Yes |
| Playback & Save from (AudioMAP) | | |
| • Multi-channel playback | 64 | 64 |
| • Crop audio for replay selected channels with silence | No | Yes |
| • Save mixed audio files as one file w/without time stamp | No | Yes |
| • Save multiple audio w/without time stamp as individual files | No | Yes |
| Local DVD Playback** | | |
| | No | Yes |
| File Saving | | |
| • WAV | Yes | Yes |
| • MP3 & WMA | No | Yes |
| File Naming Conventions | | |
| • Seq. Index File (standard) | Yes | Yes |
| • Date File | No | Yes |
| • User Specified | No | Yes |
| Columns | | |
| • Rename | Yes | Yes |
| • Reposition | Yes | Yes |
| • Agent Notes | Yes | Yes |
| Channels Display | | |
| • Ch. Names | Yes | Yes |
| • Agent Names | Yes | Yes |

